

2/5 Year Warranty

Warranty Covers:

Balans Saddle Chair
Ergo-Ezy Office Chair
Estilo Office Chair
Fresco Office Chair
Jobri Accent Kneeling Chair
Jobri Deluxe Kneeling Chair

Jobri Perfect Office Chair
Pulo Office Chair
QDOS TSC 101
QDOS TSC 105
QDOS TSC100
QDOS TSC220

QDOS TSC300L Chair
QDOS ZGR 200
QDOS ZGR 300
WellBack Kneeling chair

Bad Backs warrants to the original purchaser that its products are free from defect in material and workmanship under normal use for the lifetime of the chair. Normal use is described as wear and tear which occurs during a normal eight hour workday. Weight limitation is 127kgs.

Five Year Warranty Covers:

- Structural Parts
- Star Base & Gas Cylinder
- Castors
- All moving parts

Two Year Warranty:

- Fabric, PU, Leather, Mesh as applicable

This warranty does not apply to products that are subjected to abuse, alteration, misuse or negligence. Should customers fail to perform regular maintenance (ie cleaning, adjustments, lubrication) the warranty shall become void. Warranty does not cover naturally occurring variations in colour or textures of materials.

This warranty is limited to the replacement or repair, at Bad Backs discretion, of defective products that have been reported to and inspected by the selling dealer. Bad Backs may require that the product be returned to its facility for inspection, repair or replacement.

There are no other warranties except as expressly set forth above, either expressed or implied.

Continuous Shift Operations:

Bad Backs does not warrant this product for continuous shift operations, and the Warranty shall become void if chair is used for continuous shift operations

Operating and Assembly Instructions:

Please refer to the individual instruction sheets included with each chair.

Care Instructions:

- Fabric - Use a mild detergent and water, or a foam upholstery cleaner
- Wooden Parts - Wood friendly furniture cleaner
- Plastic parts
 - Do not use abrasives or excessive amounts of cleaner
 - Recommend a mild detergent with water